

Excelin Compliance Contact Information

Supporting all Excelin Locations



ONLINE:

<http://excelin.ethicspoint.com/>

(Can report anonymously)



EMAIL:

compliance@excelin.com



PHONE:

Hotline: 844-660-3970

(Can report anonymously)

Direct line: 361-772-6331



FACE-TO-FACE:

call or email to request an appointment with a member of our team



MAIL:

Office of Compliance

Excelin Health Services
1212 Corporate Drive, St 270
Irving, TX 75038-2716



FAX:

361-225-1081

What Should I Report to Compliance?

Below are examples of items that should be reported to compliance. This is not and all inclusive listing. If you have questions please feel free to reach out to us at compliance@excelin.com.

- Anti-Kickback
 - Giving or receiving free items or discounts
- Claims/Billing Process
 - Billing for services not medically necessary
 - Billing in any way inaccurately
- Conflict of Interest
 - Any situation where job performance or decision making is influenced by anything other than patient needs or agency interests
- Copyright
 - Copying of print or electronic books, journals, or other publications
- Documentation
 - Missing consents or notes
 - Inaccurate documentation
- EMTALA
 - Transfer issues
- Human Resources
 - Discrimination
 - Labor law violations
- Identity Theft
 - Patient registering under false name
- Inducement
 - Offering items of value to influence a Medicare/Medicaid beneficiary to choose the agency
- Mandatory Reports
- Medical Staff/Staff
 - Provider financial/compensation arrangements
 - Dinners or gifts for physicians provided by the agency
- Privacy/Security
 - HIPAA violations/breaches – even incidental – any wrongful access/disclosure
 - Fax sent to incorrect number
 - Scanning errors
- Social media posts regarding patients or patient care
- Anything that just does not seem ethical/legal to you and you have a question about it.

